

# VA Campus Contacts

# How to Get Help

# VETERANS AFFAIRS INFORMATION



[registrar.mst.edu/links/veterans](http://registrar.mst.edu/links/veterans)

## VA Benefits Help

VA Benefits Help Center: 888-442-4551

To submit a question about payments or find out the status of a claim, go to [www.gibill.va.gov](http://www.gibill.va.gov) and click on the "Submit Question" button.

## Tuition Assistance Help

GoArmyEd Help Desk: 800-817-9990

## Submit a GoArmyEd Case

Log into [www.GoArmyEd.com](http://www.GoArmyEd.com) and select "Create a Helpdesk Case" and provide a description of your issue.

## Army Education Counselor

Fort Leonard Wood Counselor: 573-596-0172

## Missouri Returning Heros Act Help

Kim Gewinner: 573-341-4081

Other questions, feel free to contact:

## Office of the Registrar

103 Parker Hall  
Rolla, MO 65409

Phone: 573-341-4181

Fax: 573-341-4362

Email: [registrar@mst.edu](mailto:registrar@mst.edu)

Website: <http://registrar.mst.edu>

## Kim Gewinner

School Certifying Official (SCO)

[kimg@mst.edu](mailto:kimg@mst.edu)

103 Parker Hall-Missouri S&T Campus

573-341-4081.

## Lahne Black

Undergraduate TA Coordinator

[lahne@mst.edu](mailto:lahne@mst.edu)

103 Parker Hall-Missouri S&T Campus

573-341-4074

## Michelle Emerson

Graduate TA Coordinator

[emersonv@mst.edu](mailto:emersonv@mst.edu)

3666 Lincoln Hall - Fort Leonard Wood

223 Engineering Mgmt - Missouri S&T Campus

800-441-5218

# Connect with Other Veterans

Missouri S&T has a chapter of the Student Veterans Association. For more information on this organization and others, go to:

[studentlife.mst.edu](http://studentlife.mst.edu)

# Applying for Benefits

**STEP 1** To apply for benefits, go to:

**1**

[www.gibill.va.gov](http://www.gibill.va.gov)

or

<http://vabenefits.vba.va.gov/vonapp/main.asp>

**STEP 2** Once you have applied on-line, please contact or meet with Kim, the SCO, to inform her that you would like to receive benefits.

**STEP 3** Go to [sfa.mst.edu](http://sfa.mst.edu) to check into financial aid and scholarships that could be available for you.

**STEP 4** Sign-up for eBenefits. eBenefits is a joint VA/Department of Defense web portal that provides resources and self-service capabilities to service members, veterans, and also their families. The portal allows users to apply, research, access, and manage their VA and military benefits and personal information through a secure Internet connection.

To sign-up, go to [www.gibill.va.gov](http://www.gibill.va.gov) and click on the button labeled “eBenefits”.

# Maintain Your VA Benefit Status

To avoid issues with your VA benefits, you will need to maintain your account. Users must:

## Monthly...

Chapters 30, 1606, 1607 need to sign into or call W.A.V.E. to release their monthly payments on the last day of each month.

[http://gibill.va.gov/resources/verify\\_attendance/](http://gibill.va.gov/resources/verify_attendance/)

or call

**877-823-2378**

## As Needed...

Keep contact information in both W.A.V.E. and Joe'SS (<https://joess.mst.edu>) up to date. Also notify the SCO if you have made any changes in either system.

Notify the SCO if you have any changes to your schedule such as adding/dropping a course, changing your major or withdrawing from school.



# Tuition Assistance

GoArmyEd is used by active Army, National Guard, and Army Reserve soldiers to set-up an account and request Army Tuition Assistance (TA).

## New Users...

Go to [www.GoArmyEd.com](http://www.GoArmyEd.com), select “New User,” and complete the required information. Once registered, log in and select the “Request TA Access” link. Here you will have to provide:

- Verification of TA eligibility
- Review of training
- Submit your TA Statement of Understanding
- Select home school and degree plan
- Complete the Common Application

You will receive an email when your application has been approved and you have access to request TA.

## Request TA and Enroll in a Class...

Requests must be submitted before a class starts or no later than the final day of the late registration period.

- Log in to [www.GoArmyEd.com](http://www.GoArmyEd.com) and select the “Request TA” link
- Confirm school name is prepopulated and the class start date range is correct. Select “Next”.
- View Class Search Results and select the “Class Details” button.
- Select “Request Class” for your desired class
- “Confirm Classes” displays cost information
- Update your account information if necessary
- View Results screen shows your enrollment status

## How to Drop a Class...

Contact Lahne Black or Michelle Emerson.